

## MOSS GROVE SURGERY

Telephone Number: 01384 277377

Website: [www.mossgrovesurgery.co.uk](http://www.mossgrovesurgery.co.uk)



### Moss Grove Surgery

15 Moss Grove High Street  
Kingswinford Kinver  
DY6 9HS Stourbridge  
DY7 6HL

### Our Health Promotion Month Campaigns

January – Cervical Screening

February – World Cancer Day 4<sup>th</sup>

March – No Smoking Day 10<sup>th</sup>

April – Stress Awareness Month

May – Mental Health

June – Pride Month

July – Carers Week

August – Sun Awareness

September – Suicide Prevention Month

October – Stopober

November – Movember

December – Action against Domestic Violence

# SPRING NEWSLETTER

### Help Us Keep Your Health Records Up to Date

Let us know if your mobile number, ethnicity, or record-sharing preferences have changed.

You can do this by completing a form in reception or via our website. [www.mossgrovesurgery.co.uk](http://www.mossgrovesurgery.co.uk)

Up-to-date information helps us provide safer, faster care.

### Appointment Availability Update

Between our two surgeries, we are contracted to provide **1,800** appointments per week.

From the week commencing 01/09/2026 to 31/01/2026 we were expected to offer **37,800** appointments. We are pleased to report that we have exceeded this target, delivering **49,877** appointments during this period — an additional **12,077** appointments beyond our contractual requirement.

We remain committed to providing accessible and timely care for all our patients.

### Vaccinations Awareness

**Did you know?** If you're eligible, you can book your **RSV**, **shingles**, and **pneumococcal** vaccines here at the practice. Appointments are available with our Health Care Assistants.

For NHS advice on these vaccines, visit:

- RSV: <https://www.nhs.uk/vaccinations/rsv-vaccine/>
- Shingles: <https://www.nhs.uk/vaccinations/shingles-vaccine/>
- Pneumococcal  
<https://www.nhs.uk/vaccinations/pneumococcal-vaccine/>

### Free Ear Syringing at the Practice.

Please book an initial ear check with one of our Healthcare Assistants so we can confirm the procedure is appropriate and provide the necessary advice beforehand.

<u>Clinical Role</u>	<u>Staff</u>
GP	Dr A Sobainsky Dr J Patel Dr N Aggarwal Dr B Rashid Dr A Gul Dr J Clare Dr K Shires Dr H Mohan Dr P Rai Dr M Laghari
GP Registrar	Dr S Zandi Dr S House Dr N Airiemiokhale
Urgent Care Practitioner	Katherine Greenhouse Anna Lisowska Emma-Louise Elliott Jessica Baddams
Practice Pharmacist	Kuldip Singh Mohammed Sajad Deepti Paul Dalvir Marway Hartish Mangat Shal Madhara
First Contact Physio	James Johnson Callan Masrani
Community Midwife	Samantha James
Practice Nurse	Alison Whitehouse Deborah Nicholls Abbie Lewis Nina Robinson Jane Salmon
Clinical Nurse Specialist Diabetic	Inderjit Kaur Liz Hale
Clinical Nurse Specialist	Clare Pace
Health & Wellbeing Coach	Virgina Truslove
Healthcare Assistant	Edwina Mahmoudi Gemma Houghton Sally Shakeshaft Jane Painter

## **PPG Section**

### ***Do you know your Surgery has a Patient Participation Group (PPG)?***

The PPG was relaunched in 2024 to support the work of both Kingswinford and Kinver Surgeries. The representatives are patients and the carers of patients, from both Moss Grove Surgeries. The NHS GP Contract requires that practices have a PPG (April 2016).

#### **The aims and purpose of the Moss Grove PPG are:**

1. To establish an active and sustainable Group that enhances and improves the patient experience by communication excellence between all patients, their carers and Moss Grove Surgeries.
2. In partnership with Moss Grove Surgeries to promote and improve the patients' understanding of health education matters and assist Moss Grove Surgeries to achieve its own aims, objectives, and mission statement.

#### **The methods of achieving these aims include:**

1. Regular meetings with GP's and Surgery Staff to exchange information and ideas in order to maintain and improve the patient experience, supporting health awareness and patient education.
2. Offering patients a way to actively participate and provide input on the healthcare services they receive by involvement in patient feedback and surveys, and contributing to action plans based on the findings.
3. Acting as an independent 'critical friend' to the Practice.

#### ***Want to know more?***

Information about PPGs can be found at: <https://www.patients-association.org.uk/>

Moss Grove PPG can be contacted by emailing Chair at [mossgroveppg@icloud.com](mailto:mossgroveppg@icloud.com)

### **The NHS App**

The NHS App gives you a simple and secure way to access a range of NHS services. Download the NHS App on your smartphone or tablet via the Google play or App store. You can also access the same services in a web browser by logging in through the NHS website. You must be aged 13 or over to use the NHS App.

<https://www.nhs.uk/nhs-app/about-the-nhs-app/>

#### **Request Online Access**

<https://mossgrovesurgery.co.uk/services/managing-your-health-online/how-do-online-services-work/>

### **Electronic Prescriptions**

You can nominate a pharmacy for your repeat prescriptions. We will then send your prescription electronically to them instead of producing a paper copy. Let your pharmacy know if you would like to use this service.

